

MAHARASHTRA PUBLIC SERVICE COMMISSION

Tender No. 09/2020

Replies to queries raised by bidder in connection with the Tender for Providing IRIS Recognition Time Attendance Management System

Dated: 1st December, 2020

Sr. No.	Document Clause No.	Clause Title	Query	Justification by Bidder	Decision
1	1.12	ELIGIBILITY CRITERIA Bidder should have executed at least 2 work orders from 2 different Departments of Government/ PSU/ Semi-Government/Autonomous Bodies for Iris Recognition Time Management System out of which at least 1 work order for minimum 200 employees or more during last 3 years as on day of bidding.	IRIS is latest technology and was in very less in use in past, hence such past installations are rarely done an organization. IRIS technology is in boom after ongoing pandemic. We have done Bio metric installation in PSU. Are eligible to bid?	-	As per eligibility criteria. No change.
2	1.12	Bidders should either be a Manufacturer himself or submit a Manufacturer authorization certificate of Iris Recognition Time Management System.	Is there any specific format available which can be produced? Or we can share in our format?	-	No specific format.
3	5.2.1	This shall involve software licensing as well as hardware supply.	License is based on number od installed devices. Is this fine?	-	As per the Scope of Requirement. No change.
4	5.2.2	The work shall cover:- (1) Supply of Iris Recognition Time Attendance Device System- Quantity 3	Is there any change of increasing number of devices in future?	-	No.
5	5.2.3	System Capacity (1) The system shall be suitable for Cloud based system. (2) The application must be hosted with any of the Government Community Cloud Service Providers (CSP) as decided by MPSC (3) The cost of hosting to be borne by the MPSC	1. Number of user going to use this system? 2. Who will provide HTTPS certificate? 3. Server and client machine shall be provided by MPSC as per shared specifications.	-	As per the Scope of Requirement. No change.

6	5.2.4.1	The functioning of the integrated System can be Controlling and Managing Employees' Attendance, Shift, Leave, Overtime and other such Employee Time Attendance and Management Features	Attendance rule/shift rule/ OT rules/ Leave rules should be provided by MPSC before the bid.	-	As per the Scope of Requirement. No change.
7	5.2.4.1(2)	Based on this control over employees' attendance, the attendance is managed. Also, Leave, Overtime and other such employee performance related features are taken care of	Please explain employee performance related features.	-	As per Government Policy.
8	5.2.4.1(5)	The system is capable of efficiently controlling employee performance and management. These capabilities depict the upper range of the ability of the System. If needed, some facilities may not be used and appropriate customization can be done.	Will any customization be considered as paid change request?	-	No
9	5.2.4.1(7)	The Database of Iris/Face imaging can be customized as per the needs of the customer.	Database of IRIS/Face image as standard database in device. Hence no customization applicable.	-	As per the Scope of Requirement. No change.
10	5.2.4.1(8)	The System shall have a Web Based Interface with Password as the Identification and Authentication Device. Database of Users can be maintained through the Interface.	Local authentication or active directory authentication?	-	Local Authentication
11	5.2.4.1(9)	Software of the System supports easy System Configuration and Automation of the Hardware System, with the control in hands of the administrator. Customizability is a feature associated with the Software of the system	Any associated customization shall be changed extra.	-	As per the Scope of Requirement. No change.
12	5.2.4.1(14)	Shift Module: Flexible Shift, Automatic Shift, Variable Shift, Overtime Shift and every complexity of the shift can be handled using this	Rule required for - 1. Automatic shift detection. 2. Overtime Shift. Rule required for-	-	As per the Scope of Requirement. No change.

13	5.2.4.1(15)	Software of the System supports Reporting Facilities and Technological Add On as well.	All reports must be shared by MPSC beforehand.	-	As per the Scope of Requirement. No change.
14	5.2.4.1(18)	Technological Add-ons: Printing Facility available, E Mail/ SMS Facility etc. also available on demand. Access through Internet, Intranet, Corporate E Mail Systems	System can be integrated with corporate email. SMTP server details to be provided by MPSC.	-	Yes
15	5.2.5	Data Base and Backend	Who will provide Sql Server? Mentioned SQL server versions are outdated. Who will provide Sql Server? Mentioned SQL server versions are outdated.	-	Latest version to be used. Can be finalized mutually.
16	5.2.14(4)	The System, as per the initial requirements of MPSC, shall be successfully developed, tested and needs to be made operational on ASP Basis positively in 30 days from the date of issue of Purchase Order.	Delivery timelines are based on assessed work which is possible after final requirement signoff. Please suggest.	-	As per the Scope of Requirement. No change.
17	5.3.5.5	At the time of enrolment all the necessary technical back-end Support till the successful implementation of the project should be provided.	Initial support shall be provided. Post training, MPSC SPOC shall be able to do this.	-	As per the Scope of Requirement. No change.
		Bid Submission End Date	Requesting for an extension of 4 working days to submit the bid	-	As given in the schedule. No change.